



## AT FIRST SIGHT

### ZERO RISK -

We work on „no cure – no pay“ basis. This means that our clients bear no financial risks in case of non-recovery. Appointments other than recoveries are offered at highly competitive prices.

### AREAS -

We possess special experience & opportunities in Europe, Eastern Europe and the CIS states, the Near & Middle East, the Asia/ Pacific region, Africa and in the Americas.

### SPECIALISTS -

The ZASS Team consists of Master Mariners, fully qualified Lawyers and Insurance Specialists to cover the wide range of required expertise in the entire transport industry (Sea/Land/Air).

### SOLUTIONS -

our strategies are always aiming for quick amicable settlements rather than longlasting and expensive legal proceedings.



## BASED IN HAMBURG

### HAMBURG

📍 ZASS International GmbH  
Kreuzfahrtterminal  
Van-der-Smissen-Str. 1  
22767 Hamburg  
Germany

☎ +49 40 389198 0

📠 +49 40 389198 60

@ hamburg@zass-international.com

## REPRESENTED IN THE WORLD

through our own offices and direct representatives in

BEIRUT  
BUENOS AIRES  
HONG KONG  
LIMASSOL  
LONDON  
MOSCOW  
SANTIAGO DE CHILE  
SHANGHAI  
ZURICH



## WORLDWIDE. RECOVERIES. STRATEGIES. EXPERTS.

International Recoveries and Subrogations

Debt Collection and Encashment of Claims

Claims Handling and Loss Prevention

Worldwide On-scene Trouble-Shooting

Salvage and Emergency Sales

Training and Seminars



# WE RECOVER YOUR LOSSES! WORLDWIDE!



Financial losses?  
Sparse recoveries?  
Complex conditions?



ZASS has got the knowledge and expertise to increase your recovery rate. Our well-experienced team will conduct the entire recovery process for you and together we will achieve the best possible result.

YOU INSTRUCT...



...WE RECOVER!

FULL  
TRANSPARENCY

and control guaranteed  
at all stages!



MULTIMODAL  
TRANSPORT



ONE-STOP  
RECOVERIES

NO CURE, NO PAY!

ZASS services are usually  
free of charge until we  
reach a financial  
settlement.



START RECOVERY!

[zass-international.com](http://zass-international.com)

WE RECOVER  
YOUR LOSSES!  
WORLDWIDE!

GENERAL AVERAGE AIR  
LARGE CASUALTY MANAGEMENT  
CARGO RECOVERIES  
SHIPPING SALVAGE  
PORTS & ENVIRONMENT  
CLAIMS HANDLING SEA  
ON-SCENE TROUBLE SHOOTING  
CREW & PASSENGERS LEGAL SERVICES  
ANTI-PIRACY SERVICES  
LAND DEBT COLLECTION

Situated in Hamburg,  
one of Europe's leading  
merchant cities  
and largest ports, ZASS  
is feeling the pulse of  
transport!  
Clients – global players  
to private individuals –  
value our core compe-  
tencies:

CORE  
COMPETENCIES

QUICK RESPONSE

We follow a max.  
24 hrs-reply-policy  
after initial  
contact!



MULTI-LANGUAGE



German	DE	Russian	RU
English	EN	Greek	GR
Chinese	CN	Turkish	TR
French	FR	Arabic	AR
Dutch	NL	Spanish	ES
		Norwegian	NO

HIGHLY  
PROFESSIONAL

Our competence is  
resting in our in-house  
expertise and reliable  
international partners  
of many years.



MULTI-PRONGED  
STRATEGIES

Preferably out-of-court  
but also before the  
judge we stand  
our clients'  
ground.



WORLDWIDE  
ON-SCENE  
TROUBLE-  
SHOOTING

Available  
on request.



START RECOVERY!

+49 40 389198 0